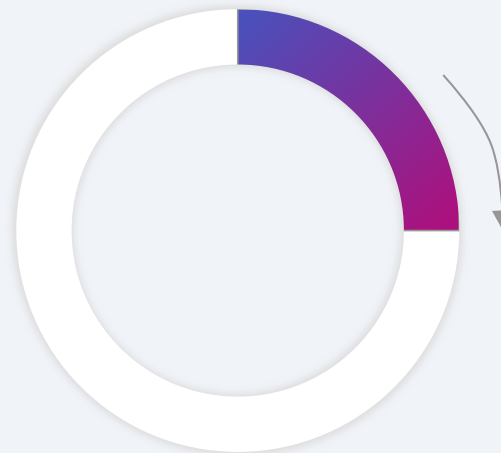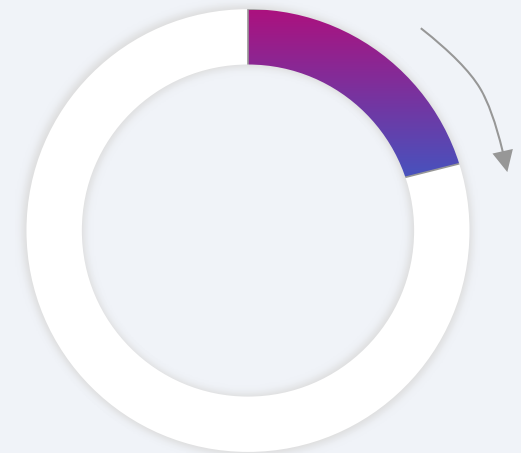# Information flow

**20% - 25% of employees
define emails and messengers
as inefficient tools
in internal communication**

messengers

emails

Information flow

The **basic needs** of employees include:

- Improving communication between departments
- Improving communication between superiors and subordinates
- Finding new communication channels
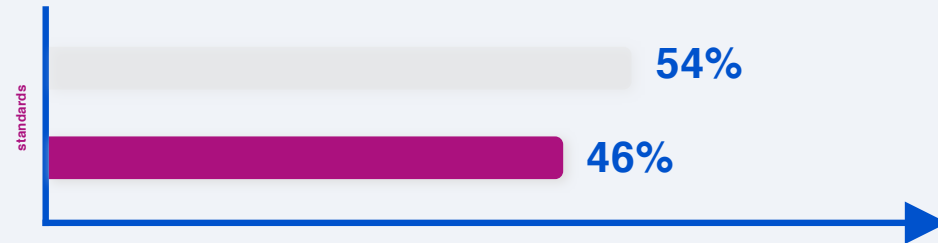- Increase the speed of information sent

Information flow

**Imagine effective and targeted messages that go to:**

Developers or documentalists about changes in the Bamboo or Confluence

HR department on tests of the new application with access

All employees about changes in regulations or internal company regulations

Onboarding

standards

54%

46%

ICAN Insitute research shows that almost half (46%)
of the surveyed companies do not have any onboarding standards
and as many as 61% do not use any software
or systems that improve their work.

sortware

61%

39%
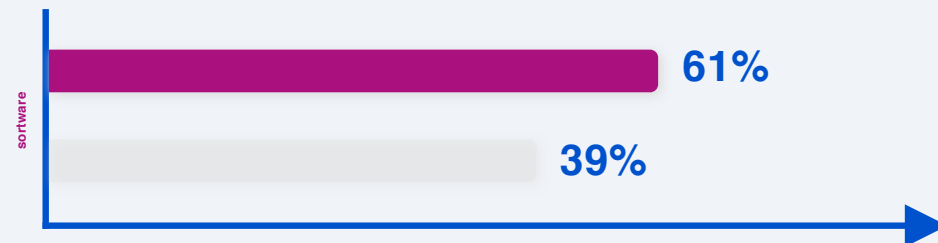
Onboarding

Lack of set standards during the first days of an employee in the company is often associated with the delay of joining the team and independence at work.

In addition, the first impression affects the attitude and motivation.

Onboarding

From today, every new employee will have access to a panel that will guide him step-by-step into the company's structure and standards.

Tools, team, software, possible development, work rules, documents, office information, or previous company projects - hundreds of information and files that are available immediately.

How do you think, how much time and money could you save?

Customer Success

Poor customer service is still the most common reason why customers leave for the competitors.
According to the research, it is as much as 68%!

68%
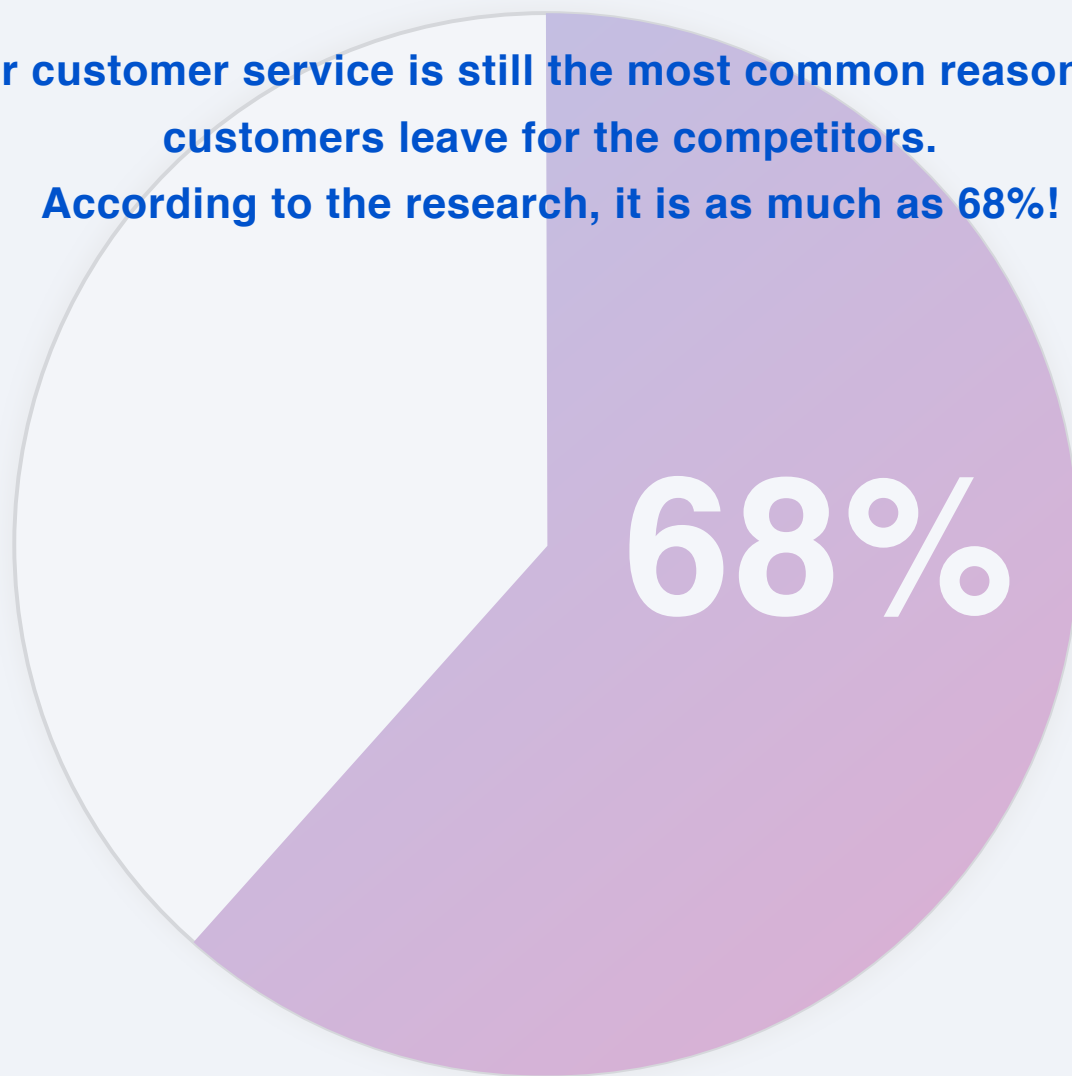
Customer Success

The most important elements are the **timing** and **quality of the answers.**

This is extremely important in particular when errors occur or failures in products that reach customers.

Customer Success

How many first-line employees do you need to respond to the most common mistakes?

Automate this process by going out to customers.
Do not let mass reports through pop-up's messages in your Customer Service!

WARNING!

The last version of the browser (v 3.12) shows an error when switching to private mode.

The correct version should be available **tomorrow after 6 pm**.

The previous version can be downloaded from our website **bestbrowser.com.io**

Accept