


Troubleshooting

Templates with broken content


Workflow PowerBox has a built-in template validation mechanism. It works with most of the Workflow PowerBox conditions, validators and post functions, and allows to determine if a template contains incorrect content (e.g. a condition with a deleted field).

A broken template is marked with the  sign.

Name	Description	Associated Workflows	Operations
Fields update Template	Multiple Fields update		View · Edit · Delete · Copy
 Some post function template			View · Edit · Delete · Copy

 Templates with broken content will not be executed.


If you go to the View or Edit Template page, you will see detailed error messages:

 You are viewing template. [Edit](#)

[Disable](#) [Export](#)

[Post Function Templates](#)

Some post function template

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The following will be processed after the transition occurs

1. Assign the issue to the lead developer.


2. Set value to field **Description**
Set value: **Always**

3. If transition meets condition: Only users with **Browse Projects** permission can execute this transition.
then: Copy from field **Status** to field **Description** with options:
from this issue to field
 o of this issue

Copy to destination field: **Always**

4. If transition meets condition: Only the **reporter** of the issue can execute this transition.
then: Add comment
Comment visible to jira-administrators
Restricted to: **jira-administrators**


5.

**Error**

Action with given key: com.coresoftlabs.jira.workflow-powerbox.summary-contains-condition was not found. Install appropriate plugin.

If transition meets condition: Action with given key: com.coresoftlabs.jira.workflow-powerbox.summary-contains-condition was not found. Install appropriate plugin.
then: Assign the issue to the reporter.

6.

**Error**

Action with key:
com.coresoftlabs.sla_powerbox.sla_powerbox.save-sla-state
doesn't exist.

7. Transition this issue with transition: 11, as current user.

Compatibility Issues

[Click here to see all the known compatibility issues of Workflow PowerBox.](#)