

Product Overview



SLA PowerBox

Manage Complex Service Level Agreements in Jira

Looking for Cloud Docs - [click here](#)

Overview	Instructions	Use Cases & Examples
Getting Started with SLA PowerBox	Installation and Upgrade Guide	What Problems Does the App Solve?
FAQ	Administrator's Guide	Use Cases
Getting Help and Support	User's Guide	
	Reporting	

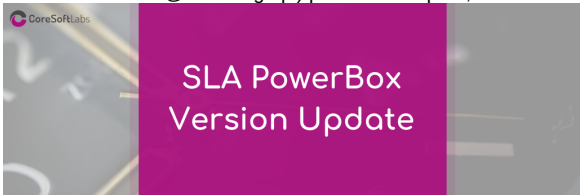
Video

Release Notes



[Version 3.5 - SLA PowerBox Release Notes](#)

Unknown User (krzysztof.daukszewicz@infodesign.pl) posted on Sep 22, 2020



We've just released a new version of SLA PowerBox with REST API expansion, SLA Metric Attribute and More!

REST API for SLA Analytics

Data for SLA Analysis can be now easily imported via REST API. The specific instructions for that can be found here: <https://coresoftlabs.atlassian.net/wiki/spaces/SP/pages/1168965881/Exposing+REST+API+for+SLA+Analytics%22>

Detailed Information on SLA Metric & SLA Metric Attribute Custom Field in REST API

The field can added and configured in accordance to specific needs. The full guide can be found on this page: <https://coresoftlabs.atlassian.net/wiki/spaces/SP/pages/1128562701/SLA+Metric+Attribute%22>

Labels

A-E

[admin](#)
[administrator](#)
[beginners](#)
[behaviors](#)
[behaviours](#)
[date](#)
[developer](#)
[documentation-space-sample](#)

F-I

[faq](#)
[featured](#)
[field-engineer](#)
[frequentlyaskedquestions](#)
[gadgets](#)
[gettingstarted](#)
[guide](#)
[help](#)
[installation](#)

Slack Notifications - Compatibility with new oauth2 Slack API

The notifications are working with the new oauth2 Slack API without any problem. Here's more info on adding Slack notifications about SLA state changes: https://coresoftlabs.atlassian.net/wiki/spaces/SP/pages/137461888/Slack+Channel?search_id=c10c6f98-506c-46f5-a0c7-083d0d336410%22



[Version 3.4.3 - SLA PowerBox Release Notes](#)

Unknown User (krzysztof.daukszewicz@infodesign.pl) posted on Apr 10, 2020
Version 3.4.3 • Jira Server 7.6.0 - 8.8.0 • Released 2020-04-10

Summary

Bugfix Release



[Version 3.4.0 - SLA PowerBox Release Notes](#)

Unknown User (krzysztof.daukszewicz@infodesign.pl) posted on Dec 23, 2019
Version 3.4.0 • Jira Server 7.6.0 - 8.5.2 • Released 2019-11-18

Summary

Calendar export/import

Details

- Export/Import of SLA Calendar to/from XML file
- Usability improvements
- Bugfixes

J-Q

[jira](#)
[jql](#)
[metric](#)
[negotiated-date](#)
[notifications](#)
[overview](#)
[powerbox](#)
[project](#)
[providers](#)

R-T

[reporting](#)
[reports](#)
[schemes](#)
[scripting](#)
[sla](#)
[support](#)
[template](#)

U-Z

[upgrade](#)
[usecase](#)
[usecases](#)
[user](#)