

What problems do Announcement Feeds solve?

Many different communication channels and employee turnover in companies, can cause critical information to be missed.

From today, forget about the fact that someone did not get an important mail, forget to provide all information to a new employee and control whether everyone has read the privacy policy, GDPR, or internal rules - **all of the above** will reach him in Jira Software or Jira Service Management!

What's more, you don't have to worry about changes in the documents that appear in the announcements. The previously created feeds and announcements can be edited, updated or duplicated at any time. Can you imagine **how much overhead will you avoid?**

Example

Still wondering how it works? You can create two separate feeds - one for your Support Team (displayed in Jira Service Management), and second for your Sales Team (displayed in Jira).

When you'll need to send an update to any of these teams, e.g. that the Sales Team needs to read a new document, you just create an **announcement** (information) with the document attached in the Sales Team **feed**.

The same goes for the Support Team, if you need to notify them anyhow, you just create a new **announcement** in the Support Team **feed**.