

# Getting Help and Support

## Documentation

The Automated Attachments documentation contains information about using and administering this add-on.

### Automated Attachments Quick links:

[User's Guide](#) | [Administrator's Guide](#)

## Questions

If you cannot find your answer in our documentation, you may want to consider submitting your question to Atlassian's user-based question and answer community - [Atlassian Answers](#) (you can search the automated\_attachments tag).

We also have a [FAQ section](#) in this space.

## Almarise Support

You can [submit a support request via our Support Portal](#).

When requesting support, please provide as many details as possible. This will help us resolve your issues faster.

## Request a Feature and Report a Bug

We value feedback and comments on how we can make Almarise Products better. If you want to request a new feature or report a bug, you can use the [Support Portal](#) or send us an email to [apps.support@mail.almarise.com](mailto:support@mail.almarise.com).